## **Mission Statement**

By serving high quality food in a clean, friendly environment, we ensure every guest leaves knowing, "This is MY IHOP".

## **Guiding Principles**

We create great memories for our guests, employees, local communities and each other.

We are committed to recognizing the contributions of every member of the team.

Individual accountability and execution is the foundation of our team's success.

We coach to give people the development they need to achieve their goals.

We conduct ourselves with honesty, integrity, and the highest business ethics.

We value the diversity of our team, guests and suppliers; demonstrating respect for the individual.

